



Добро пожаловать.

Благодарим вас за обращение в Управление по делам людей с инвалидностью вследствие пороков развития (OPWDD) по программе "Front Door". Мы готовы оказать вам помощь в получении необходимых услуг. В приложении представлен приветственный пакет с важной информацией, которая поможет вам пройти программу "Front Door".

Ниже приведен контрольный список основных этапов, которые необходимо пройти, чтобы получить услуги OPWDD. Более подробная информация о каждом этапе представлена на следующей странице. Если вы не уверены в том, на каком этапе процесса находитесь, или у вас возникли вопросы, обратитесь к своему координатору по программе "Front Door":

(Имя координатора по программе "Front Door")

(Номер телефона)

(Адрес электронной почты)

Получение вами данного письма означает, что вы, скорее всего, уже прошли первый этап: связались с представителями программы "Front Door". Если это так, то следующий важный этап, если вы его еще не прошли, обратиться и выбрать организацию по координации медицинской помощи или агентство по обеспечению доступа к услугам, которые помогут вам в этом процессе. Информация об этих учреждениях представлена в вашем приветственном пакете.

Table with 4 columns: Step description, Name, Phone, Email. Rows include: Make Initial Contact with OPWDD through the Front Door, Choose a Care Coordination Organization (CCO) or Service Access Agency (SAA), Establish OPWDD Eligibility, View the Front Door Videos, Work with OPWDD to complete an Assessment of Service Needs, Develop your Life Plan working with your Care Manager and Request Services.

Initial Contact

When you contact your local OPWDD Front Door, you will be asked for some basic information such as your address, contact information and the best times to contact you. Please let the Front Door staff know if you need documents translated and conversations interpreted into another language. The person you speak to will briefly describe the Front Door and eligibility processes.

Care Coordination

Making contact with a Care Coordination Organization (CCO) or Service Access Agency (SAA) is an important next step in this process. These agencies are responsible for helping you apply for OPWDD eligibility. If you are found OPWDD eligible, and meet the requirements for enrollment in a CCO, you will be assigned a Care Manager from the CCO you select. Your Care Manager will help you to develop your Life Plan and connect you to the OPWDD services you need.

Eligibility

If you are not already OPWDD eligible, you will need to provide certain documents and evaluations so that an eligibility determination can be made. In some cases, you may need to have new assessments and/or evaluations done. Your CCO or SAA agency will assist you with the eligibility process and will submit your eligibility application to OPWDD on your behalf.

Front Door Videos

The Front Door videos available on OPWDD's website (opwdd.ny.gov/get-started) outline the process of how to become eligible for OPWDD supports and services, the types of supports and services available and how to get assistance. A family member or advocate may watch the videos for you. Included in your welcome packet is a flyer that describes these videos and how to access them online. You can watch the videos at any time during the Front Door process but it's best if you watch them early in the process.

Assessment of Service Needs

To receive OPWDD services, state law requires an assessment chosen by OPWDD be used to review and record your strengths and needs. Front Door staff will complete a **Developmental Disabilities Profile (DDP2)** with you, and you will also work with OPWDD staff to complete either a **Child and Adolescent Needs and Strengths (CANS)** assessment if you are under 18 or a **Coordinated Assessment System (CAS)** if you are 18 or over. OPWDD services cannot be approved before the required assessments are complete.

Develop a Life Plan

You will work with your Care Manager (CM) to identify and plan for the services and supports that best meet your needs. Be sure to share your interests and any services and supports that you already receive, supports from your family and community, what you are currently doing and your plans for the future. Your Care Manager will request OPWDD approval for the services you need and will help you identify providers to deliver the services and supports listed in your Life Plan.